
SOUTHAMPTON CITY COUNCIL
OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE
MINUTES OF THE MEETING HELD ON 16 OCTOBER 2013

Present: Councillors Moulton (Chair), Vinson (Vice-Chair), Chaloner, Fitzhenry, Hammond, Keogh, Mintoff, Stevens and Parnell

Apologies: Councillors Hannides, Morrell and Mrs U Topp

29. **APOLOGIES AND CHANGES IN PANEL MEMBERSHIP (IF ANY)**

The Panel noted the apologies of Councillors Morrell and Hannides, Mr Blackshaw and Mrs Topp and that Councillor Parnell was in attendance as a nominated substitute for Councillor Hannides in accordance with Procedure Rule 4.3.

30. **EXCLUSION OF THE PRESS AND PUBLIC - CONFIDENTIAL PAPERS INCLUDED IN THE FOLLOWING ITEM**

In accordance with the Council's Constitution, specifically the Access to Information Procedure Rules contained within the Constitution, the press and public be excluded from the meeting in respect of any consideration of the confidential appendices 1 and 2 to the following item.

Confidential appendices 1 and 2 contain information deemed to be exempt from general publication based on category 3 (financial affairs) and 7A (obligation of confidentiality) of paragraph 10.4 of the Council's Access to Information Procedure Rules. It is not in the public interest to disclose this information as the appendices contain confidential and commercially sensitive information supplied by Capita Business Services Limited. It would prejudice the Council's ability to operate in a commercial environment and obtain best value in negotiations and would prejudice the Council's commercial relationships with third parties, if the obligation of confidentiality was not honoured.

31. **STRATEGIC SERVICES PARTNERSHIP (SSP) CONTRACT: EXTENSION AND RE-NEGOTIATION**

The Committee considered the report of the Leader of the Council providing details of the extension and re-negotiation of the Strategic Services Partnership. (Copy of the report circulated with the agenda and appended to the signed minutes).

RESOLVED

- (i) that the Executive encourage Capita to consider how they can develop their Corporate Social Responsibility offer in Southampton;
- (ii) that the Executive explore opportunities for additional services to be added to the Capita contract as soon as possible, where advantageous for the Council to do so;

- (iii) that the Leader be requested, during further negotiations, to encourage Capita to sign up to the Council's Living Wage pledge;
- (iv) that membership of the Strategic Partnership Board includes a member of the opposition;
- (v) that a list of the current Capita contract KPI's (Key Performance Indicators) be circulated to the Overview and Scrutiny Management Committee; and
- (vi) that, in recognition of the reputational risk to the Council and the channel shift proposals, the developing Key Service and Key Performance Indicators place an emphasis on customer service.